



Sunshine Coach Service

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COVID-19 Pandemic

The outbreak of Coronavirus COVID-19 has been unprecedented and declared a Pandemic by the World Health Organization. Consequently, widespread measures have been implemented both locally and globally directed at containing the spread of this threat to the health of one and all.

Sunshine Coach Service together with Friends of the Disabled (Renfrew) Inc. have been proactive in ensuring that every possible measure has been taken to safeguard our clients and staff against the threat of this Pandemic. We have been working closely with local authorities as well as monitoring initiatives being brought forward by provincial and national agencies to ensure that we are part of the solution rather than part of the problem.

We wish to assure our many clients as well as the primary and long-term care facilities which we serve, that we understand the important role we play in the day to day lives of people in our communities who are living with disabilities that create transportation barriers in their lives. We are acutely aware that we form a conduit between the people we serve and the community services they require on a daily basis. We appreciate that we provide a critical link that seems even more important during these trying times.

Please be assured that we are endeavouring to provide service on an *as close to a business as usual* basis as is possible given the special circumstances in which we all find ourselves. We are monitoring the threat levels continually and are responding to all recommendations for the safe conduct of our clients, as are being developed and proposed by the medical and disease control agencies who are tasked with managing responses to the COVID-19 outbreak.

Please remember that if you require our accessible transportation services to continue to have ongoing access to goods, services and facilities within our catchment and services areas, we are here for you. We appreciate the efforts and sacrifices that all our friends and neighbours are making in a difficult situation and are looking forward to not only getting through this crisis but moving past it when the time is right.

Be cautious, stay healthy and be well.

Norm Dagg

Executive Director